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## SERVICE HOTLINE

**REFERENCE NUMBER: 209/2020**

18 September 2020

### REAL-TIME CLEARING (RTC) CUSTOMER TEST SERVICE (CTS) ENVIRONMENT UPGRADE

Clients are advised that the **Real-time Clearing** Customer Test Service (CTS) environment will be upgraded to RTC Release 1.34.0 for the release of business enhancements.

#### CTS upgrade to 1.34.0 - 23 September 2020

The Real Time Clearing CTS1B environment will be upgraded effective **25 September 2020** to align to version 1.34.0. There are layout changes to existing EMAPI messages and new messages. Clients are required to align their systems to the updated EMAPI messages and for the version change.

**Please note that CTS1B environment will not be available on the 23 September 2020.**

Please refer to service hotline number **205/2020** for the changes to be implemented with this release.

#### Trading and Information System:

The Trading System CTS1B (production version +1) environment is in the process of being commissioned and will potentially include new IP addresses and multicast address ranges similar to the changes introduced during the recent upgrade on CTS 1A.

A further hotline will be issued once all the information is available for clients.

Please refer all queries relating to these documents via email to

[CustomerSupport@jse.co.za](mailto:CustomerSupport@jse.co.za)

#### Markets / Services:

JSE Derivatives Markets

- Equity Derivatives
- Currency Derivatives

#### Environment(s):

Customer Test Service (CTS)

#### Additional Information:

If you have any queries about this announcement, please contact the Client Service Centre (CSC) on +27 11 520 7777 or e-mail [customersupport@jse.co.za](mailto:customersupport@jse.co.za)

#### Issued By:

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